



# BLOCKMAIL AND OFFICE 365

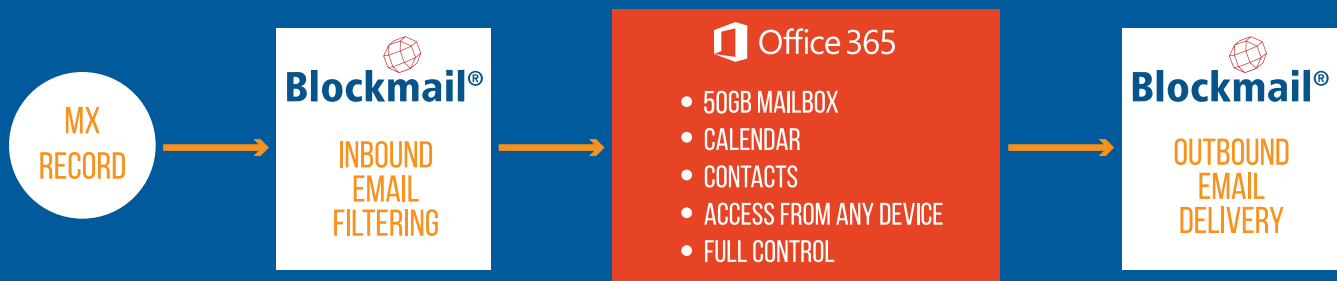
## OFFICE 365: THE CHALLENGES

Many organisations have migrated to Office 365 or are considering making the move, however, it is impossible to replicate the same level of protection and reliability of on-premise systems by using a single cloud service provider. The decision to move to the cloud can be both daunting and challenging, with compliance requirements, business continuity plans, constantly evolving threats and the need to ensure your organisation has an undisrupted email service. All of these security and compliance issues cannot be resolved with a single vendor solution, so many organisations are using third party service such as Blockmail to fill in the gaps.

## BLOCKMAIL AND OFFICE 365

When using Blockmail in conjunction with Office 365, your organisation uses our comprehensive Blockmail (anti-virus, anti-spam and content policy) email filtering service as its first line of defence. The delivery of mail is then sent to Office 365. Office 365 uses Microsoft Exchange which provides 50GB of email storage for each user, contacts and calendar sharing with access from any device. Together, Blockmail and Office 365 provide the complete cloud solution for your email, giving you the control to manage and secure your email without the burden of maintaining the underlying infrastructure. Your organisation will have a dual Email Continuity solution which will ensure that you are never without email or the ability to send and receive emails. This is achieved by site resilience within the Microsoft Environment and also with Blockmail's Emergency Email Solution. Also, Blockmail's Blended Threats Module gives your organisation added IT security by mitigating against the risks of Phishing, Ransomware, Cryptolocker and other Malware attacks.

## HOW IT WORKS



The MX records for a specific domain are configured to send mail to Blockmail's inbound SMTP servers. The Blockmail service filters the mail and sends the clean mail to Office 365. Office 365 using Microsoft Exchange routes the specific email to end user's mailbox. Users access their mail via Office 365 using Outlook, Outlook Web Access or their mobile device using ActiveSync. When a user sends mail using the Office 365 service the mail is then routed from Office 365 via the Blockmail smarthost.

## BENEFITS

- Enhanced Email Filtering Service – Email filtering is our core business which means your organisation gets multiple layers of spam and content filtering, resulting in considerably less spam and malware.
- 24/7/365 Telephone Support – Our support is available immediately via telephone, real engineers who know what they are doing if something goes wrong.
- Concierge Service – Do you need to change your organisations email policy? We take care of it for you by configuring the system and changing the rules to meet your organisations needs so you don't have to.
- Email Track and Trace – Is a user sending/receiving an important email, pick up the phone and we can tell you if that email has been received or delivered.
- Email Continuity – In the event of a Microsoft 365 outage, our Emergency Email service ensures your organisation has 100% email uptime.
- Anti-Ransomware and Anti-Phishing – Our Blended Threats Modules uses the latest technology to help mitigate the risk of Ransomware, Phishing, Cryptolocker and other Malware attacks.